



<p><b>3. Anti-social behaviour issues and business crime</b></p> <ul style="list-style-type: none"> <li>• Steve attended the Business Crime Forum in Bridgewater and met with Superintendent Andy Bennett.</li> <li>• An extra £2M police funding will have a positive effect on Broadmead with more visible police officers on patrol and shoplifting, and anti-social behaviour crime elevated for action.</li> <li>• Steve’s monthly updates with Inspector Rob Cheeseman and six-weekly meetings with Chief Inspector Mark Runacres is having positive effects on the area, with more police enforcement, improved communication and regular BID office visits by the PC’s/PCSO’s.</li> <li>• Plans are underway to work with the City Centre BID to formalise our crime partnership efforts, intelligence sharing and radio schemes with a view to implement a Bristol Crime Reduction Partnership (BCRP) which meets national standards.</li> <li>• Review of our CCTV support is planned with the Operation Centre at Bristol City Council.</li> <li>• An outsourced Street Ranger focused on crime/ASB is also currently being reviewed with a view to implement it in the summer.</li> <li>• A simpler crime reporting form for shops has been distributed in April to trial.</li> </ul> <p><b>Action:</b>  <b>Update the group on a proposal to recruit an outsourced Street Ranger.</b></p>	<p>Info</p> <p>Steve</p>
<p><b>4. Cleansing and welcome</b></p> <ul style="list-style-type: none"> <li>• Response from Bristol Waste to issues such as graffiti, drug paraphernalia is good</li> <li>• Deep clean of Gateway Feature took place in April.</li> <li>• Static signage has been updated with new BID branding.</li> <li>• Bristol Shopping Quarter map has been updated; available to download from the Bristol Shopping Quarter and Visit Bristol websites.</li> <li>• 45 hanging floral baskets will be installed in June.</li> <li>• Tree pits near Boots and Specsavers - current issue with fixing trip hazards. SB Meeting with Shaun Taylor from Highways in May to agree next steps.</li> <li>• A commitment of £150K from Hammersons to support a deep clean in Broadmead requires further scoping.</li> </ul> <p><b>Action:</b>  <b>Email Cllr Paul Smith regarding the tree pits and keep group updated</b>  <b>Discuss potential to share some equipment with City Centre BID.</b>  <b>Keep the group updated re: Hammerson’s financial support for cleansing</b></p>	<p>Info</p> <p>Steve / Cllr PS  Steve  Steve/Andrew G</p>

<p><b>5. Marketing and promotion</b></p> <ul style="list-style-type: none"> <li>• A marketing update was given on: <ul style="list-style-type: none"> <li>- Calmer Llama Easter trail;</li> <li>- Increasingly successful monthly Bristol Shopping Quarter competitions;</li> <li>- Engagement with local charities to link in with retailers' activities (i.e. Autism Awareness Week). Meeting planned with Southmead Hospital and the University;</li> <li>- 'People of Broadmead' project.</li> </ul> </li> <li>• Increased digital focus with highly active social media presence.</li> <li>• Links with Destination Bristol to be maximised.</li> <li>• The Podium will host a Tiki Bar during the summer.</li> <li>• Christmas market planning and promotion work is underway; same operator as 2019.</li> </ul>	<p>Info</p>
<p><b>6. Business and retailer support</b></p> <ul style="list-style-type: none"> <li>• Retailer training - A Caring in Bristol workshop advising on how best to manage homelessness in Broadmead took place on 28 February.</li> <li>• Jobs Fair in Cabot Circus on 12 June - spaces available for Broadmead BID retailers.</li> <li>• Agreed that the BID should continue with a retailer mystery shopping and award ceremony.</li> <li>• Busking- accordion / keyboard player in constant breach of busking guidelines and upsetting retailers with noise levels. Busking in Bristol is not a licensed activity and is difficult to enforce however we will continue to work with the authorities to deal with the problems.</li> </ul> <p><b>Action:</b>  <b>Organise a retailer mystery shopping and award ceremony to take place in Autumn 2019.</b>  <b>Continue to encourage retailers to call BCC and the police regarding noisy buskers.</b></p>	<p>Info</p> <p>BID team</p>
<p><b>7. Finance overview</b></p> <ul style="list-style-type: none"> <li>• Income from BID levy at £219K, paid 77% as at January.</li> <li>• As at March 96% collected and £12K outstanding.</li> <li>• Next payment due on 19 July as per operating agreement.</li> <li>• Expenditure for Year 1 is currently on track.</li> </ul>	<p>Info</p>
<p><b>8. Callowhill Court proposals / The Mall at Cribbs</b></p> <ul style="list-style-type: none"> <li>• The outline planning by Hammerson to inject a mixed-use scheme with more leisure and food offer in Broadmead has been granted.</li> <li>• Currently waiting for the revised transport plan from Hammerson to go ahead with the next phase.</li> <li>• The proposal to expand the Mall at Cribbs Causeway has been turned down by central government, however, in the event of Hammerson failing to go ahead with the planned expansion The Mall could re-submit a revised scheme.</li> </ul> <p><b>Action:</b>  <b>Keep the group updated re: Hammerson proposals</b></p>	<p>Info</p> <p>PS/MA/AG</p>

<p><b>9. The Galleries update</b></p> <ul style="list-style-type: none"> <li>• The Galleries are being sold and have now exchanged contracts; completion is due in April.</li> <li>• The post office has moved within WHSmith on the ground floor.</li> <li>• Shipleys Bingo is open 24h/day with an entrance on Union Street.</li> <li>• A soft play centre is due to open in April.</li> </ul>	<p>Info</p>
<p><b>10. Any other business</b></p> <ul style="list-style-type: none"> <li>• Footfall - Current BCC relationship with Springboard has come to an end. Currently, footfall is measured from one camera located on Broadmead East. The cost to continue with this service is approx. £3.4K pa.</li> <li>• Future High Streets Fund Application – The BID supported the BCC’s application to address the issues of look and feel and building use on Nelson Street as well as improving the links between Bristol Shopping Quarter and Old City.</li> <li>• Steve’s Certificate in BID Management (CiBM) - Topic paper on Customer Relationship Management data systems. Steve’s presentation will take place on 13 June.</li> <li>• Broadmead BID to undergo a British BIDs accreditation process at the end of June 2019.</li> </ul> <p><b><u>Action:</u></b>  <b>Obtain quotes and update the Management Group in June on a proposal to maintain or increase footfall camera counters in Broadmead.</b></p>	<p>Info</p> <p>Steve</p>
<p><b>Next meeting:</b> Thursday 27 June 2019</p>	